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liftup

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I. Foreword

Congratulations on purchasing your new EasyLift lifting platform.

This is an original user manual for your new EasyLift.

It is important to read this manual before using the lifting platform.

Set-up and installation MUST be undertaken by a qualified Liftup service technician, to ensure correct assembly. Improper assembly can lead to unintended risks of personal injury.

EasyLift is a lifting platform for wheelchairs, offering users easy and stylish access between two levels.

The lifting platform is easy to operate using operating panels mounted on the wall, on the lifting platform, or by means of a remote control.

In this user manual "EasyLift lifting platform" will be mentioned as "lift".



2. Declaration of Conformity

Manufacturer:	Liftup A/S		
Address:	Hagensvej 21, DK-9530 Støvring, Denmark		
Telephone:	+45 9686 3020		
hereby declares that:			
Equipment:	EasyLift		
	Lifting platform for wheelchair users and persons with impaired mobility		
Year:	2016		
Is in compliance with relevan	nt safety and health requirements in:		
EMC-Directive: Machinery Directive: ROHS-Directive:	2014/30/EU 2006/42/EC 2011/65/EU		
At the assessment relevant p DS/EN 60204 DS/EN 13849-1 and -2	parts of the following has been used: Safety of machinery — Electrical equipment of machines. Safety-related parts of control systems		
Director	Søren Elisiussen		
Title	Name		
Liftup A	√S, Hagensvej 21, DK-9530 Støvring, Denmark		
	Place		
14-04-2016	Sand		
Date	Signature		



3. Type certificate

COPY OF THE CE-MARK



4. Terms of use

The lift is exclusively for the use of wheelchair users and persons with impaired mobility. The maximum load is 400 kg **evenly distributed on the lift** or a maximum of two persons.

Read this user manual thoroughly before using the lift.

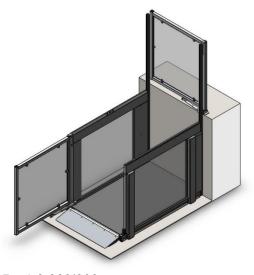


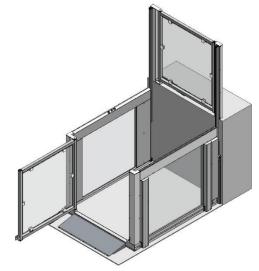
Important! The lift must NOT be used for goods transport, including loaded pallets or other types of heavy loads.

The owner of this lift is obliged to maintain it according to the Maintenance guide (please see section 12).



5. Technical specifications





EasyLift 800/800

EasyLift 1100

Technical specifications:

Power: 110 - 240 V/50 Hz (1.1 A) Max: 90 W, Standby < 6 W

Lifting capacity: 400 kg or two persons

Lifting height: 0 - 1250 mm.

Platform size: Internal dimensions: 800/900/1100 W 800/900/1100 x L 1400 mm

External dimensions: 800/900 W 960/1060 x L 1690 mm

External dimensions: 1100 W 1260 x L 1760 mm

Dead weight: 200 kg approx. (EasyLift 800/900).

250 kg approx. (EasyLift 1100).

250 kg approx. (LasyLite i

Noise level: < 70 dB Water and dust: IP23

Speed: $+40 ^{\circ}\text{C} - +5 ^{\circ}\text{C}$: 40 mm/second

+5 °C - -5 °C: 20 mm/second -5 °C - -20 °C: 10 mm/second

-20 °C - -25 °C: 10 mm/second Max. 200 kg.

Approval: Directive 2006/42/EC on machinery

Duty cycle: 2 min. / 5 min.

Battery capacity: 30 cycles at 25 °C

Flat battery: 10 min. charge = one trip.

Fully charged = 5 hours

Right reserved to make technical modifications.



6. Safety instructions

6.1 Installation and maintenance

Do not try to install or service your lift yourself - this MUST be done by an authorised* service technician.

Do NOT remove the protective plates or safety plates on your lift, as this may lead to personal injury.

6.2 Unintended movements of Lift

If during the use of your lift movement or action occurs which is not described in this manual, stop the unit and call technical assistance.

Should your lift not move with a plane movement as a lifting platform, calibrate it by running it down to floor level. If the problem continues, call technical assistance.

6.3 Lift movement

The space under the lift must be kept free of all objects, which may impair its downward movement. Otherwise, the lift cannot be moved down to the lower level and thus cannot fulfill its function as a lifting platform.

If an object/material prevents the lift moving in a downward direction, the lift will suspend its movement and issue an audible alarm and move upwards 2-3 cm automatically. This will allow the object to be removed. The object or material must be removed before the lift may be used again.

6.4 Avoiding personal injury

In order to avoid personal injury, users may NOT use the lift when someone or something is at risk of injury through crushing, cutting, falling, tripping or the like. The user/operator shall strive to the greatest extent possible to ensure that the lift can move without risk of causing injury.

Be extra careful when small children and disabled persons are on or around the lift, since these groups cannot always be expected to be able to foresee the possible consequences of the lift movements.

6.5 Overload of the lift

In order to avoid damage to equipment due to overloading (max.400 kg evenly spread), the lift is fitted with overload protection which stops the lift and issues an audible alarm if overload occurs. In the event of overload, run the lift downward to exit.

*Has completed a Liftup product and service course.





6.6 Personal safety

The lift is fitted with various safety features which ensure that the user or other people are not injured when using the lift.



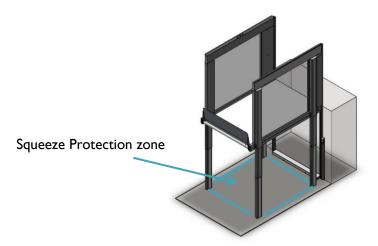
Warning

Although the lift comes fitted with various safety features never use it if persons or animals are close by, as there may otherwise be a risk of crushing.

Never allow children to play with the lift.

6.7 Anti-crushing

Beneath the entire lift a number of pressure plates (anti-crushing) are fitted which are activated if an object is going to be crushed below. When this feature is activated the lift stops and then runs approx. 2 cm upwards, while at the same time an audible alarm is issued (please see section 10.7).



If the anti-crushing feature is activated, release the operating button. Remove any objects under the lift and then again run it to floor level. (If needed, move the lift up a small distance so you can easily remove objects from under it).



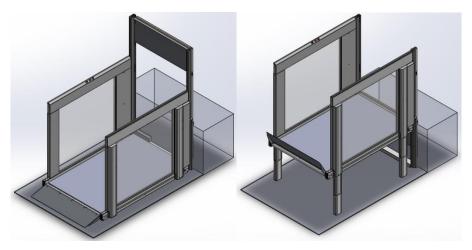
Important Keep in mind that when the lift is used outside, leaves, branches and snow can trigger the squeeze protection, and you should therefore regularly check whether there are objects beneath the lift. For outdoor installations we thus recommend returning the lift to ground level after use, in order to prevent unwanted objects finding their way under the lift.



6.8 Safety Barriers

When moving the lift upward, the ramp will first pull up and lock before the lift begins to move. The ramp now acts as roll-off protection.

When the lift returns to floor level, the ramp will automatically lower (keep the button pressed) and act as a drive-on/drive-off ramp.

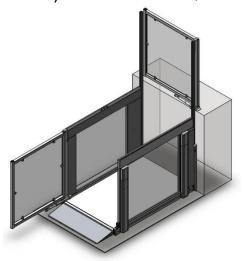


Drive-on/drive-off ramp

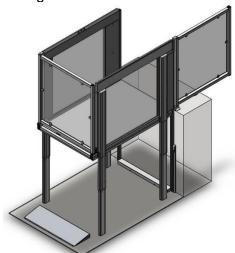
Ramp as roll-off protection

6.9 Doors as protection

If the lift is fitted with doors these will close and lock before it begins to move. These doors will always be closed and locked, when the lift has moved off ground level.



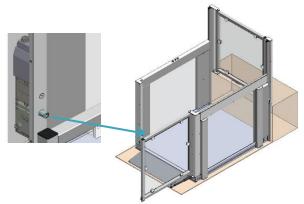
Lower level



Upper level

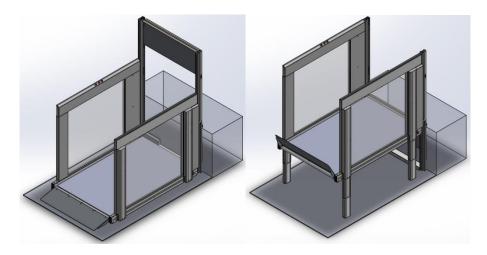


If the lift is fitted with doors, it can be equipped with automatic door locks (only available on EasyLift 1100). The automatic door locks will secure the doors to be locked before the lift begins to move.



If the lift is fitted with a vertical safety barrier* at the top level, this will close before the lift begins to move.

The vertical safety barrier will always be closed and locked, when the lift is not at the top level. The ramp is raised, when the lift is not at the bottom level.



6.10 Handling

The lift is normally supplied by your dealer, who also takes care of installation.

Do not try to move the lift manually, as this can lead to personal injury. The product should be moved and handled using suitable lifting equipment (pallet-truck, roller plate, or similar).

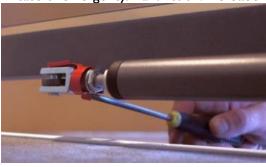
Do not expose the lift to heavy bumps or jolts as this can damage its functionality.

Store the accompanying remote control* in a dry place and do not expose it to heavy knocks (for example, by throwing it). Only clean using a firmly wrung cloth.



6.11 Unlocking door in case of emergency

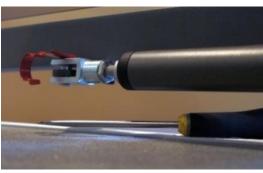
In case of emergency/malfunction: Release the folding spring bolt.



I. Pull the spring out from the shaft of the clevis, using a suitable tool, screwdriver, ruler, bottle-opener, etc.



2. From outside, you can approach the lower side.

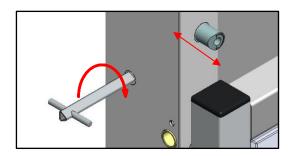


3. Spring is released.



When the spring is released pull out the bolt.
 Please note!
 The bolt may be difficult to pull out, because of pressure on the door actuator.





5. If the door is equipped with an automatic door lock; unlock it with a triangular key (automatic door lock only available on EasyLift 1100 doors).



6. Now the door can be moved freely.

When the fault has been corrected, the door can be connected again following this instruction in reverse order.



7. Functionality

The EasyLift lifting platform is a so-called "dead man operated" lift, i.e. the push buttons must be pressed and held down for the entire motion.

The lift operation is straightforward; the user activates it, using one of the push buttons on the wall or by means of the supplied remote control*.

When the user is on the lift it is operated from the side panel, from which the user can choose to be transported to the upper or lower level respectively.

8. Assembly

The lift installation is undertaken by an authorized service technician.

Do not attempt to move, disassemble or repair your lift. These actions MUST be performed by an authorized service technician.

Improper assembly may increase the risk of user injury. Liftup is exempt from any liability if assembly and installation are not performed by an authorized service technician.

For more information or materials on assembly, contact your dealer (please see http://www.liftup.dk/en/distributors/).

9. Start up

The control unit of the lift must always be connected to a 110-240V power point and be powered on.

Under normal circumstances the lift is always in stand-by mode, i.e. it is ready for use as soon as one of the operating buttons is pressed.

If the emergency stop has been pushed, this must be deactivated before the lift can be used (please see more about this in section 10. Operating the lift).





10. Operating the lift

10.1 Daily use

Your lift is operated by means of two operating panels (Standard Fig.1, FUGA Fig. 2 or key-operated Fig. 3 call station) at the upper and lower levels respectively, pushbuttons Fig. 5 on the lift or by using the remote control Fig. 4 *. The remote control replaces the two button panels.



Fig. I Standard call station (With and without wires)



Fig. 2 FUGA



Fig. 3 Key operated



Fig. 4
Remote control



Fig. 5 Pushbuttons on lift

10.2 Operating the lift from the TOP level

To call the lift up, hold down the button (Fig. I) sited at the top level – or the up arrow on the remote control (Fig. 4) - until the lift has moved completely up and come to a stop. Once the doors have fully opened*, the user can enter the lift.

10.3 Operating the lift from the BOTTOM level

To call the lift down hold down the button (Fig. 1) sited at the lower level - or the down arrows on the remote control (Fig. 4) - until the lift has moved completely down and come to a stop. Once the ramp has lowered / the doors* have fully opened, the user can enter the lift.



10.4 Operating the lift from the platform

Three buttons are on the lift (Fig. 5) – one with an up-arrow, one with a down-arrow, and an emergency stop.



When you are on the lift and wish to ascend to the upper level, press the up button. The ramp or the doors* will close and the lift will start to move upward. Hold down the button until you have reached the upper level, the lift has come to a stop and the doors* have fully opened. You can now exit the lift.



When you are on the lift and wish to access the lower level, press and hold the down button. The doors* will close and the lift will start to move downward. Keep the button pressed until you have reached the ground level, the lift has come to a stop and the ramp/doors* have fully opened. You can now exit the lift.

10.5 Emergency stop



If the lift makes an unintended or undesired movement, or if it must be stopped in order to avoid potential risks, press the EMERGENCY STOP button.

To release the emergency stop, turn the button clockwise and the system is again ready for use.

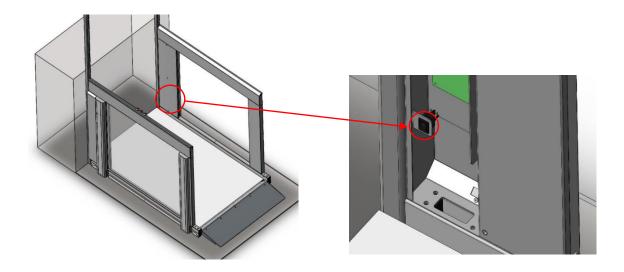


Fig. 5
Pushbuttons on lift



10.6 ON/OFF switch

The lift comes fitted with an ON/OFF switch. It is sited below the main board on the right hand side of the lift. You need to remove the cover to access the switch. This button is used to disconnect the power supply to the lift. If the user switches this off at the same time as activating emergency stop, the lift will be completely powered off.



The ON/OFF switch is used in the pairing of wireless call stations (please see section 13). Power to the lift is switched on/off by activating the ON/OFF switch and the emergency stop (please see section 11.1). When power is again returned to the lift (and emergency stop is released), the control system restarts (please see section 11.2).



Warning! The ON/OFF switch is for the battery charger. It is not the mains switch. If it set to OFF for a longer period of time it might drain and damage the batteries on primary side.



10.7 Audible alarms

If "speak" is installed on the lift this will be activated in the event of an alarm. Otherwise an alarm tone will sound.

Speak	Activity/warning	
Opening	The safety gate is opening.	
Closing	The safety gate is closing.	
Alarm: Overload	The platform is overloaded.	
alarm		
Alarm: Battery fault	The battery has a fault.	
– the lift cannot be	Inadequate power supply (please see section 5	
used	Technical Specifications).	
Alarm: something is	Remove the object under the lift which is	_=8_=8
under the lift	preventing downward movement.	
Ding Ding Ding	Arriving at top/bottom level.	111
Warning –	A warning before the lift will run auto return.	
automatic operation		
BEEP-BEEP-BEEP	The lift is in the process of running auto return.	
Emergency stop	The red emergency stop button has been pressed	
pressed	in. This must be released in order that the lift can	-8-8 1
	function again.	
The lift is locked	The lift is locked with a key switch.	
Battery warning	Low battery level.	
Power supply is	Connect to a power supply or activate emergency	
interrupted –	stop in order to power off the lift.	
connect or press		
emergency stop		

- High tone followed by a deeper tone
- Low tone followed by a higher tone
- Identical tones (3 off)



11. Operation

Under normal operating conditions the lift shall always be connected to 110-240V.

It is very important that the power is not disconnected or switched off, as long-standing power outage (10-20 hours) may result in flat batteries and thus inoperability. Thus the lift cannot be used until the batteries have been recharged. An audible alarm will sound if the power supply is interrupted (please see section 10.7).

II.I Battery backup

In the event of 110-240V power failure or if the control unit is for some other reason not supplied with power, the system will automatically switch to backup mode. This means the system will continue to function as normal since it is being powered by the battery backup. Mains power failure will be signaled by a beeping alarm sound; as soon as the mains is reconnected this alarm will cease. The system is now running as normal.

If it is not possible immediately to re-establish the mains supply and you wish to cancel the alarm, press the emergency stop button. (Note that in such a case the system will need to be calibrated – please see section 11.2).



Important! If not connected to mains and the emergency button is not pressed, the batteries will finally be drained.



Important! If both the power supply has been disconnected and the emergency stop activated at the same time, the system will automatically switch to "safety mode" and will then need calibrating. (Please see below).

11.2 Calibration following emergency stop/power failure

If the emergency stop has been activated and the power supply has been interrupted, or if the system registers other kinds of irregularities, it will require calibration. The lift then goes into a special safety mode: calibration mode, which only permits it to move downwards at very low speed until all actuators are at position 0 (on the floor).



Important!

If you notice the lift not moving as expected, or stopping after only a few centimeters, there may be technical issues, which need to be resolved by qualified engineers. In such a case, contact your dealer.



12. Maintenance

Clean the lift by wiping with a well-wrung cloth using water mixed with a mild detergent.



Important!

Do NOT use a high-pressure jet or rinse the lift directly using a hose. Do not use aggressive cleaning agents or similar on the lift, and avoid salt or sand coming into contact with the lift in connection with winter maintenance.

Regularly check under the lift for leaves, branches or other unwanted objects and remove them to ensure its full and free movement.

The mechanical maintenance of the lift shall normally only be undertaken in connection with the regular service inspections. These are to be performed by an authorized service technician. If any unexpected faults or abnormal sounds occur, contact your dealer at once to have them remedied.

Remote control*

A CR2032 battery is installed in the remote control*. NB: In order to ensure reliable function swap the batteries every 2nd year. To swap the battery, do the following:

- I. Loosen the screw on the rear of the remote control
- 2. Remove the back panel
- 3. Swap the battery
- 4. Refit the back panel and test





DO NOT swallow coin cell battery

Keep batteries out of reach of small children. Should a child swallow a battery, consult a physician immediately.

If the power has been disconnected from the handset or the receiver for a long period of time, it may be necessary to calibrate the system (pair the two units). (Please see section 13).



13. How to pair transmitter and receiver

13.1 Remote control and receiver of the lift

The remote control and receiver of the lift must always be paired in order to work.

The receiver will not react to a remote control which is not paired with it.

A receiver can be paired with up to 20 remote controls. A remote control can be paired with several receivers if

required. When a receiver is powered on (please see section 10.6) the RF-Status in the connection box will flash for 2 minutes. Or until it is paired with a remote control.

- Ensure that there is power to the system. Press the emergency stop and switch off the on/off switch on the side of the lift (please see section 10.6).
- Press the UP (↑) and DOWN (↓) buttons on the remote control at the same time and hold them down for approx.
 seconds until the control LED on the remote control begins to flash slowly. The remote control is now in installation mode for 2 minutes.
- 3. Within these 2 minutes, release the red emergency stop on the lift by turning it clockwise.
- 4. When the control LED on the remote control stops flashing it is paired with the lift.
- Test the system so as to ensure the pairing has been performed correctly; if not, repeat 1-5 above.
 If you need to pair several remote controls to the receiver, repeat item 2 above.
- 6. Switch on the on/off switch on the side of the lift.





Handheld remote control (transmitter)

13.2 How to reset remote control and receiver of the lift.

To reset a handset so it is no longer associated with a particular lift, do as follows:

- I. Press the UP (\uparrow) and DOWN (\downarrow) buttons on the handset at the same time and hold them down for approx. 5 seconds. Until the control diode on the handset begins to flash slowly. The handset is now in installation mode for 2 minutes.
- 2. Perform the following within the 2 minutes:

Press: UP (\uparrow), UP (\uparrow), DOWN (\downarrow), DOWN (\downarrow), UP (\uparrow), DOWN (\downarrow), UP (\uparrow), DOWN (\downarrow)

3. When the control diode starts to flash quickly, the handset is no longer associated with a particular lift.



Important! Make sure no other receiver is in pairing mode



How to reset the receiver of the lift

Switch the power to the lift on.

Short-circuit JPI-I on the connection box board.

When the control LED begins to flash rapidly, the receiver has been reset.

Should the control LED not flash rapidly, this means that no receiver has been paired.



13.3 Wireless call station and receiver of the lift

The wireless call station and receiver must always be paired in order to work.

The receiver will not react to a wireless call station which is not paired with it.

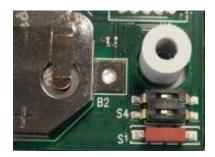
A receiver can be paired with up to 20 wireless call stations.

A wireless call station can be paired with several receivers if required.

When a receiver is powered on (please see section 10.6) the RF-Status in the connection box will flash for 2 minutes. Or until it is paired with a wireless call station.

- 1. Ensure that there is power to the system. Press the emergency stop and switch off the on/off switch on the side of the lift (please see item 10.6).
- Wall-mounted remote-controlled call station: Set dip switch S4 #2 to ON and press on the contact or short-circuit (↑) or (↓) using a metal object. The control LED on the call station will start to flash slowly. The call station is now in installation mode for 2 minutes.
 - Return S4 #2 to its starting position (off).
- 3. Within these 2 minutes, release the red emergency stop on the lift by turning it clockwise.
- 4. The control LED on the call station is paired with the lift when it stops flashing.
- Test the system so as to ensure the pairing has been performed correctly. If not, repeat 1-5 above.
 If you need to pair several call stations to the receiver, repeat items 2-6 above.
- 6. Switch on the on/off switch on the side of the lift.







13.4 How to reset wireless call station and receiver of the lift

To reset a wireless call station so it is no longer paired with a particular lift, do as follows:

Set dip switch S4 #1 to ON and press on the contact or connect (\uparrow) or (\downarrow) using a metal object. The control LED on the call station will flash rapidly.

The pairing with the receiver has now been erased.

Return dip switch S4 #1 to off.

How to reset the receiver of the lift

Switch the power to the lift on.

Short-circuit JPI-Ion the connection box board.

When the control LED begins to flash rapidly, the receiver has been reset.

Should the control LED not flash rapidly, this means that no receiver has been paired.





14. Installation and handover

The form below shall be filled out upon installation.

Product:
Product Type No.:
Serial No.:
Installation date:
Installed by:

Checklist:

No	Description	Checked	Any comments
I	Testing together with the client		
2	Emergency stop		
3	Review of the manual		
4	Pressure plate incl. alarm		
5	Ramp/door function (switch)		
6	I I 0-240V to (do not switch off) the lift		
7	Any change of battery in remote control		
8	Outdoor: instruction of treatment (no salting etc)		
9			
10			
П			
12			
13			
14			



15. Maintenance checklist

In addition to the general maintenance described in section 12, we recommend as the manufacturer, that routine inspections are undertaken every 6 months by an authorized service technician. The dealer you have bought the product from will offer this service, but if you wish to use another service provider, the owner of the lift is responsible for ensuring that the chosen service technician is qualified in the product in question.

(Please also see: http://www.liftup.dk/en/distributors/ if necessary).

For safety reasons it is very important that these inspections are maintained, since lacking or improperly performed inspections may result in personal injury.



Important! Before servicing the lift, the emergency stop button must be activated. This is to prevent accidental operation. It is the responsibility of the service technician to operate the emergency stop before servicing work is begun.

N.B. It is not enough to disconnect the 110-240V supply, as the system is fitted with a battery backup.

A check form like the one below shall be filled in upon each inspection. The form shall be filed by the company which has entered into the service agreement.

Our recommendations for the number of maintenance inspections in a year:

	Outdoor	Indoor
Private	2	Ţ
Public	4	2

(Regarding local regulation)



SERVICE REPORT – EASYLIFT V3

Service visit	paid				
for by:		User/installation address	Client/Contractor	Owner	/Municipality
Name/comp	any				
Address					
Postcode					
Telephone					
Contact per	son				
Telephone					
EAN/GLN					
				•	
Product			Service level		
Product type	e no				
Serial no				·	
Installation of	date		Agreed date and time fo	r service visit	
Last service	date		Agreed about the visit		
		·			
Other comm	ments:				
Service engi	neer				
Checklist					
	eck atta	chment of guiderails	☐ Check audible	alarm	
		mp suspension	☐ Audible check	of ramp moto	or
☐ Call stations		☐ Pressure plate	/ Safety pan		
		stop contact	☐ Check friction	on ramp	
	ad sign		☐ User manual is available near the lift		
		eck of actuators	☐ Check vertical	barrier /door	functionality
	aibic cii	eek of detadtors	□ Report in custom □	omer's service	e log book
Spare parts	: installe	d			
Part no.	Qty.	Description		Price per	Price
	(3).	_ 500. IF 0.0.		pce.	



16. Service log book

This form (like the one below), shall be filled in after each inspection. The log book shall be kept together with the lift.

					liftu
		in after every inspection.			
Client			Produ	uct: uct Type No	93
Postc	ode:		Seria	INo.:	***
Telep	hone No.:			lation date:	
	act Person:	Telephone No.:	2 P. L. S. L.	led by:	I control Time
instali	ation facts:	Lift: 2 Sto	p: IN:	Out:	Stairs Timeout
No.	Date:	Commen	ts:		Signature:
1					
2	80			18	
3	60			- 1	
4					
5					
6	10			-	
7	20			- 12	
8	60				
9					
10	10			-	
12	87			48	
13	4.0			- 10	
14	13			\$ s	
15	0			50	
95				-	
16	99				
17	10				
18	0)				
19	.0				
20	12				
21					



17. Spare parts

It is important to use only original spare parts. Replacement of parts may only be done by a qualified service technician.

The use of non-original spare parts may void the factory warranty. Furthermore, product safety may be compromised, which may pose a risk to personal safety.

Ref Number	Description	Photo
100336	DC motor for Ramp	Water Burger
100338	Micro Switch - Safety system - V4L IP67	V4LS17
100339	Emergency Stop Button	
100426	DC Motor for Safety Barrier	Mode Grade
100560	Styreskinne, C-profil, til dør	12.50 12.50
100579	Plug for Railguides 40x40	



Ref Number	Description	Photo
101139	Timing Belt for Vertical Barrier (m)	The state of the s
101326	Actuator for door (black version 102355)	
101558	Cable for vertical barrier / call station	
101604	Remote control – transmitter unit. (Accessory)	90
101951	Repair, spray, Color Akzo 900 /RAL7022 is close	Jajue (1000) Jajue (1000) Jajue (1000) Jajue (1000) Jajue (1000)
103482	Control Board for FS2, ELV3	
102556	Cam for ramp lock, FS2 & ELV3	
102557	Brass bracket for ramp lock - FS2 & ELV3	
102726	PCB for connection box FS2 / ELV3	THE PARTY OF THE P



Ref Number	Description	Photo
102773	Friction clutch for ramp lock	
102890	Battery 12V 5Ah LiFePo4 Raizer / FS2 / EL400	
103080	Power supply unit 36 V / FS2 / ELV3	** *** *** *** *** *** *** *** *** ***
103182	ActuatorComplete motor EL V3	
103152	Spring for ramp - Friction clutch	
103333	Programming Cable USB A to B / FS2 / EL400	



18. Disassembly

In order to ensure correct disassembly for any re-use in another installation, we recommend using an authorized service technician. Contact your dealer for assistance with disassembly.

Bear in mind that there may be a risk of overturning when the lift is detached from the building structure.

19. Disposal

It is the duty of the owner to dispose of the product in accordance with the regulations applicable at the time.

Please note, in particular, that the control unit and remote control contain batteries, which must be disposed of separately.

Do not put the battery in trash. When disposing of the battery, comply with local ordinances or regulations.

Consider contacting your dealer for assistance with disposal.

20. Right of complaint

The right of complaint encompasses the at any time applicable rules regarding the right of complaint. Please read more about this in the terms of sale and delivery: http://www.liftup.dk/en/about-liftup/general-conditions/.

NB: If the prescribed service inspections are not maintained the right of complaint may be lost. Failing to perform these inspections can also have serious consequences for product safety. It rests with the customer to ensure compliance with the prescribed service inspections at all times. Cf. Danish Working Environment Authority Executive Order 1109 §14.

Enjoy using your new EasyLift!

Best regards, Liftup A/S